

# ARMANI

Hotel Milano

## SOMMELIER

Armani Hotel Milan, 5 stars luxury hotel located in the heart of the famous Milan fashion district, is looking for a Wine Experience Supervisor in the Food & Beverage department. We are looking for a candidate who has a passion for delivering great customer service and genuinely take care of our guest.

### MAIN RESPONSIBILITIES

- To create and update the wine list in coordination with F&B Manager.
- To organize and lead weekly product knowledge related training.
- To attend pre-service briefings for daily updates.
- To ensure that mise en place levels is kept to standards.
- To meet and greet guests in a professional and efficient manner.
- To make recommendations for guests when requested.
- To serve wines and other beverages to meet guest requirements by providing the appropriate product in the correct manner.
- To ensure all beverages are correctly charged.
- To promote Wine sales to complete meal experiences.
- To ensure all beverages are stored securely.
- To clear and reset glasses on tables to allow efficient flow of service.
- To oversee the ordering and receiving of beverages before the end of shift to provide accurate levels of stock.
- To ensure that the cellar is kept stocked, clean and in the appropriate operational order always.
- To ensure that wine basket, decanters and ice bucket with stands are kept clean and in order.
- To redact, edit and update the wine list accordingly to availability and new labels.
- To edit and update the prices on the point of sales (Micros) aligned with the wine list.
- To wish "Farewell" to all guests, encouraging repeat customers to perform all duties related to restaurant opening & closing shifts.
- To maintain accurate and complete knowledge of all products (F&B), services, facilities, equipment, procedures and policies, standards, promotions and activities, business requirements, etc.
- To assist the F&B Manager in implementing impeccable quality experience throughout the restaurant / outlet.
- To ensure the assigned duties and station is managed properly in accordance with outlet management directives. To ensure that mise en place positioning is completed accurately.
- To update proactively the direct superior on status of assignments and tasks.
- To take active part in building a balanced and healthy team environment support the other team members where and when required.

ARMANI HOTEL MILANO

Via Manzoni 31 20121 Milano

Telephone +39 02 8883 8888 | milan@armanihotels.com | www.armanihotels.com

# ARMANI

Hotel Milano

## **QUALIFICATIONS AND EXPERTISE**

- Hotel school diploma preferred.
- Previous experience in similar and/or related fields in a 5\* Hotel.
- At least 2 years experience at same level.
- Fluent English and additional languages desirable.
- WSET or AIS Diploma.

## **ADDITIONAL INFORMATION**

Type of work: Full time

Location: Milan, Italy

Department: F&B

Languages: English, Italian

Start: December 2021

Contract: 6 months

Other advantages: Meals in our Staff canteen; Uniform and laundry service; tailored training programs; Company discounts on Armani shops.

ARMANI HOTEL MILANO

Via Manzoni 31 20121 Milano

Telephone +39 02 8883 8888 | [milan@armanihotels.com](mailto:milan@armanihotels.com) | [www.armanihotels.com](http://www.armanihotels.com)