

ARMANI

Hotel Milano

COMMIS DE RANG INTERN

Armani Hotel Milan is looking for a Commis de Rang Intern to join our Food & Beverage Department at Armani/Restaurant and Bamboo Bar.

We are looking for a candidate who has a passion for delivering great customer service and genuinely take care of our guests.

MAIN RESPONSIBILITIES

- Handle guests' requests in a polite, professional and efficient manner, meeting guest's needs at all times;
- Serve food and beverage according to guest's needs and expectations;
- Ensure that tables are consistently cleared re-set, according to reservation plans;
- Communicate in a polite, efficient and friendly manner with team members and other departments at all times;
- Ensure that any matter relevant to guest satisfaction is communicated appropriately, allowing for corrective measures to be taken;
- Ensure high standards of personal presentation and grooming.

QUALIFICATIONS AND EXPERTISE

- Reading, writing and oral proficiency in English and Italian;
- Excellent communication and organization skills;
- Able to work calmly and confidently under pressure.

Applicants must hold legal authorization to work in Italy at the time of application.

GENERAL INFORMATION

Type of work: Stage

Locality: Milan, Italy

Department: Food & Beverage

Languages: English, Italian

Start Date: September 2020

Duration: 6 months